NHS
Arden and
Greater East Midlands
Commissioning Support Unit

Health and Care Transformation

Supporting you to deliver and embed meaningful change



Arden&GEM
Health and social care systems support

Arden & GEM's Health and Care Transformation (HCT) team is an NHS consultancy service supporting health and care systems to improve outcomes in population health, tackle health inequalities, and enhance productivity and value for money.

HCT brings together subject matter expertise, system-level implementation experience and extensive knowledge of the latest evidence base across four specialist practice areas, enabled by effective project, programme and portfolio management.

Our ability to draw upon professionals with operational health and care experience enables us to provide tailored support, not just in identifying opportunities for transformation but also in delivering and embedding change through accessing a broad range of expertise.

- Developing collaborative, accountable health systems
- Place, community and primary care transformation
- Clinical redesign
- PHM analytics and decision support
- Digital transformation and IT
- Direct commissioning delegation
- Workforce transformation
- Communications and engagement
- Business enabling services
- Flexible resourcing

Our approach to service delivery:



AREAS OF SPECIALIST PRACTICE

Service redesign and continuous improvement

Supporting systems to redesign and optimise services with a focus on embedding change within culture, processes and operating models.

This includes:

- Health and care services redesign and integration
- Change management
- Service evaluation
- Digital transformation and IT
- Connectivity surveys
- Building up digitally enabled care.

Finance and performance improvement

Clear, achievable and costed opportunities for financial and performance improvement including:

- Finance transformation for improved productivity, efficiency and effectiveness
- Baselining, benchmarking and identifying opportunities
- Single system reporting
- Allocation of resources
- Temporary staffing
- Procurement and finance
- Supporting new models of care.

Leadership and OD

Enabling systems to establish true leadership that creates collective accountability, working for the good of the population through:

- Triple aim, value and stewardship programmes
- Leadership, board and team development
- Well led reviews
- Complex system change and OD
- System-wide inclusive culture
- Diagnostics, co-design and implementation of bespoke OD programmes.

Solutions for Public Health

A specialist NHS public health team offering consultancy services to NHS organisations, local authorities and the voluntary and community sector covering:

- Evidence reviews
- Service and programme evaluation
- Population health needs assessment and management
- Health intelligence
- Evidence-based policy development
- Clinical and service user engagement.

Project, programme and portfolio management

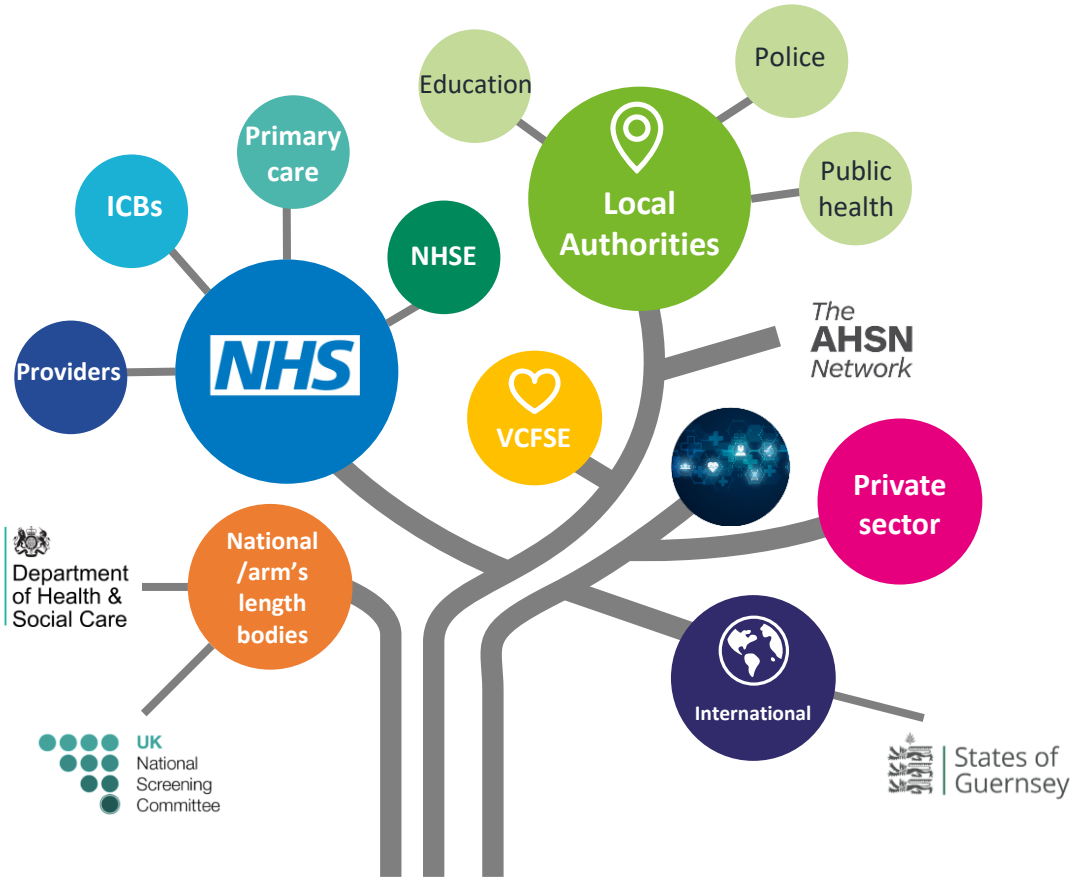
Highly experienced in the design, mobilisation, provision and transfer to 'business as usual' of Project, Portfolio and Programme Management Office (PMO) support for large scale/complex projects.

Our proven, standardised approach – which has been externally accredited through certifications including ISO 9001 – has been successfully applied at local, regional and national levels.



WHO WE WORK WITH

We have experience and expertise across all sectors working in health and care. Our current clients include:



"Growing Occupational Health and Wellbeing (OHWB) Together was a crucial piece of work for the national Health and Wellbeing team. The approach we took was very much of co-design with the service.

Arden & GEM was a key part of enabling and supporting that collaborative approach, supporting the engagement with our variety of stakeholders in a diversity of ways reaching around 1,000 people, analysing the responses, and using the outputs of this work for making recommendations on how we designed the Growing OHWB Together strategy."

Dr Adam Turner, Improving Health and Wellbeing Lead at NHS England

"The STAR process, which Arden & GEM facilitated, helped us to involve a much broader range of people, including clinicians, stroke survivors and their carers, in decision making about the future of stroke services. By boiling down complex information and presenting this in simple, visual ways, we were able to break down barriers and in doing so have developed a new and effective tool for shaping services in the ICS in the future."

Edward Cox, Director of Clinical Policy at NHS Mid and South Essex ICS

"The team have been very engaged, recognised capacity issues and worked alongside them. They have been a real asset."

Feedback from **Greater Manchester Provider Collaborative**

We would welcome the opportunity to discuss how our Health and Care Transformation team can support your organisation to achieve the Triple Aim duty of improved population health, increased quality of care and more sustainable use of resources.

Get in touch with us at: www.ardengemcsu.nhs.uk @ardengem contact.ardengem@nhs.net