



National Immunisation & Vaccination System (NIVS) Multifactor Authentication User Guide



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1. Overview

From 11th May, your next login to NIVS will require the addition of a new security measure call MFA or Multi Factor Authentication. This is software that will provide an additional layer of security to your login to the NIVS application.

This will also require the installation of an authenticator onto your mobile phone which can be done ahead of this time.

2. Installing the Google Authenticator on your phone

On your iPhone, launch the App Store

On your Android launch the Google Play Store



Search for Google Authenticator and download this to your phone. Click the download button \diamondsuit



Once downloaded, click the Open button.



You can now close the authenticator.

3. Set up Google Authenticator using a QR Code

On your phone, launch the Google Authenticator



Then click Get Started



You will be presented with two options:

Scan a QR Code

Enter a setup key

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	2		
Set up y	our first a	iccount	
Use the QR co settings (by Go you're havi	ode or setup ke ogle or third-pa ng trouble, go t	y in your 2FA arty service). If o g.co/2sv	
Scan a QR code			
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Select **Scan a QR code**. At this point, the rear camera on the phone will open. You may be prompted to give the Authenticator permission to use the camera at this point. Click OK.

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	to scan b	ses your camera parcodes.	
	Don't Allow	ок	

4. Setting up MFA in NIVS

Logon to NIVS.

You will be prompted by a screen prompting you to install the Google Authenticator.



Below the Google Authenticator option, click the (Setup) button. Do not select SMS Authentication.

You should see a new page with the below in the centre. Select your phone

okta
Setup Google Authenticator
Select your device type
) iPhone
 Android
Back to factor list

You will be presented with a new option

okta			
Setup Google Authenticator			
Select your device type			
iPhone			
Download Google Authenticator from the App Store onto your mobile device.			
Next			
Back to factor list			

Click Next. You will be presented with a screen and a QR code to scan.

On your phone, launch the Google Authenticator. Select Scan a QR code.



This will open the phone camera. Point the camera at the QR code onscreen

Setup Google Auth Launch Coogle Authenticator. tap the **'icon, then select "Scan barcode".	nenticator
Next	
Back to factor list	

Once the QR code has been captured, you will see an image like the below. This will present automatically.

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Search for accounts	
nhsi-sandbox.oktapreview.com	(john.moo
020 456	•

You will be asked to enter the series of 6 numbers in to the "Enter code" field. Then click verify.

• You will see a small icon on the left of the screen – this is a timer of 30 seconds. You have 30 seconds to enter the code before these change to a new number (note that the number will change to red in the last 5 seconds.) It is OK to allow the numbers to change before you enter them if they are showing as RED when they appear on your screen.

This will effectively pair the Authenticator installed on your phone to your NIVS account.



You will be asked to perform this step one more time to complete the set up. Enter the new set of numbers and you will be sent to the NIVS login screen.

NHS
Welcome to National Immunisation and Vaccination System NIVS
You are not signed in!

Setup by QR code is now complete.

Version History

Version	Version Date	Author/Changes	Description
1.0	28/04/2022	Harrison Whitworth	Initial Version
1.1	04/05/2022	Vicky Nelson	Added a note about RED authenticator numbers.