

NIVS Communications 16/06/2022

Dear NIVS User,

Please read and retain the below information. There are new updates. Please read in its entirety.

Superuser email format: nhs.net or nhs.uk ONLY – Superusers Only

Estimated delivery date: 22nd June 2022 at 10pm

Following further conversations with the Vaccination Programme and presenting them with your feedback, the requirement for Superusers to have an @nhs.net email for NIVS access has been extended to include email addresses with the nhs.uk suffix to be allowed continued access.

Please note that this is the only exception to this rule.

e.g.,

john.smith@nhs.net is acceptable

john.smith@uhl-tr.nhs.uk is acceptable

john.smith@nhs.gov.uk is **unacceptable**

The NIVS Team have contacted Superusers individually with non-compliant emails to advise them that they will have to request a new email address and the process of how to request a NHS email address for themselves and their business area.

If you as a Superuser do not have a compliant email address, your role will be changed to that of a Vaccinator after 22nd June 2022

If you are unaware of how to request a NHS email address, please contact the NIVS Team for assistance at NIVS@england.nhs.uk

Multi Factor Authentication: - Superusers Only

Estimated delivery date: 22nd June 2022 at 10pm

To enhance the security of NIVS, we will be requiring Superusers to identify themselves by more than just a username and password. This will be in form of a PIN that will need to be entered into the logon screen of NIVS as provided by the Google Authenticator

An additional email will be sent providing instructions on how to install the Authenticator on your phone and the process of how to sign in with the authenticator.

Please note that a mobile device will be required from this date to allow Superusers to login to NIVS.

If you as a Superuser do not have a mobile device and Google Authenticator installed, you will be unable to access NIVS after 22nd June 2022 as a Superuser – your role will be changed to Vaccinator.

Kind regards,

National Immunisation & Vaccination System Support Team

Telephone: **0121 611 0187**

Email: nivs@england.nhs.uk

Web: <http://nivs.ardengemcsu.nhs.uk/home>

