

NIVS Communications 06/09/2022

Dear NIVS User,

Account Information

Please be advised that as a security measure, NIVS will deactivate your account after 90 days of inactivity. If you need your account re-activating for inputting vaccinations, please contact your Superuser.

If you are unsure who your Superuser is, please contact [nivs@england.nhs.uk](mailto:nivs@england.nhs.uk) who will be able to provide this information.

Security Reminder

Please be advised that the NIVS team DOES NOT send communications via text message under any circumstance. If you ever receive a text message to this effect, please **do not** click on the links sent.

Please email [nivs@england.nhs.uk](mailto:nivs@england.nhs.uk), if you need any support with your NIVS account, or if you just need verification on a message you have received.

Kind regards,

**National Immunisation & Vaccination System Support Team**

Telephone: **0121 611 0187**

Email: [nivs@england.nhs.uk](mailto:nivs@england.nhs.uk)

Web: <http://nivs.ardengemcsu.nhs.uk/home>

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