

NIVS Communications 02/03/2022

Dear NIVS User,

Please distribute the below to all NIVS users within your organisation.

Update: 2<sup>nd</sup> March 2022

Following national program requirements, feedback and after implementing various service improvements we will be actioning the below.

We will be deactivating all users who have not accessed NIVS for the past 90 days on the 7<sup>th</sup> March 2022. This will then become a continuous process where all accounts not using NIVS for 90 days will be deactivated.

In order to ensure your account is not deactivated, please log into NIVS in the next 5 days

Once the users have been removed, any accounts that need reactivating will need to follow the same process of a new account.

Please contact the helpdesk ([nivs@england.nhs.uk](mailto:nivs@england.nhs.uk)) to begin this process if you can no longer access your account from 7<sup>th</sup> March 2022. We will then require authorisation from either the SPOC/Superusers of your organisation to reactivate your account.

Kind regards,

**National Immunisation & Vaccination System Support Team**

Telephone: **0121 611 0187**

Email: [nivs@england.nhs.uk](mailto:nivs@england.nhs.uk)

Web: <http://nivs.ardengemcsu.nhs.uk/home>

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